Effective October 1, 2014 any deductible and coinsurance which you have previously satisfied under your SEHBP medical plan between 1/1/14-9/30/14 will not automatically transfer over to Integrity Health. This is because the SEHBP medical plan, unlike most medical plans, does not make this information available. However, Integrity Health has developed a solution which will allow your deductible and coinsurance payments between 1/1/14-9/30/14 to be manually credited to your new medical plan for the remainder of the calendar year. You may choose either of the following options to receive this credit:

• Option 1- Explanation of Benefits

Provide an SEHBP Horizon or Aetna Explanation of Benefits (EOB) showing that you have met your deductible or maximum out of pocket for the year to Integrity Health. You can request a duplicate EOB by calling the phone number on the back of your SEHBP Horizon/Aetna medical ID card, or by logging on to your online account at <u>http://shbp.horizonblue.com/</u> or <u>http://www.aetna.com/statenj/</u>.

• Option 2- Statement of Out of Pocket Expenditures

Call the number on the back of your SEHBP Horizon/Aetna medical ID card and request a statement of payment showing all of your out of pocket expenditures from 1/1/14-9/30/14.

These documents may be submitted to Integrity Healthy by the following means:

- Email to Kathy Bonazzi: <u>kbonazzi@princetonoa.com</u>
- Deliver in person to the Claims Specialist located in the Partnership Health Center (Hours: M-F 7AM-5PM/S-S 8AM-1PM)
- Fax to Integrity Health Customer Service: 610-374-6986.